



BellSouth Telecommunications, Inc.  
Suite 2104  
333 Commerce Street  
Nashville, TN 37201-3300

Charles L. Howorth, Jr.  
Regulatory Vice President

'03 FEB 21 PM 2 57  
215 214-8830  
Fax 615 214-8838

TN REGULATORY AUTHORITY  
DOCKET ROOM

February 21, 2003

Chairman Sara Kyle  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee

RE: Customer Notice Letter, TRA No. 00-00702

Dear Chairman Kyle:

This is in response to the Initial Order of the Hearing Officer in TRA Docket No. 00-00702, issued September 13, 2002, and action taken by the Authority during the Directors' Conference on February 18, 2003.

In compliance with that Initial Order, BellSouth is submitting copies of the customer notice letters that have been sent to all customers with special contracts which were addressed during the Authority's February 18, 2003 Conference.

Copies are also being provided to the counsel of record in this proceeding. Please contact Paul Stinson at 214-3839 if there are any questions.

*Paul Stinson /js*

Attachments



BellSouth Telecommunications, Inc. Tel 615 214-3839  
Suite 2106 Fax 615 214-8867  
333 Commerce Street  
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

Memphis Area Teachers Credit Union  
7845 Highway 64  
Bartlett, TN 38133

Re: Contract Service Arrangement No. TN02-P718-00  
TRA No. 03-00086

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-P718-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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1. If your CSA is approved, no further action will be taken, and you will continue to receive the benefits of the agreement;
2. If the CSA is denied, then you will be notified that the agreement and the associated discounts will cease at that time. Please note, however, that none of the discounts you have already received will be subject to refund;
3. If the CSA is modified or changed, you will be notified of these changes and have the option to either
  - A. continue the agreement under the changes ordered by the TRA; or
  - B. terminate the CSA; such termination, however, will not trigger the termination liability charges set forth in the agreement.

Memphis Area Teachers Credit Union  
03-00086  
Page 2

No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

In the event that you have questions regarding the foregoing, please contact your BellSouth Account Team.

*Paul Stinson*

cc: BellSouth Account Team  
Tennessee Regulatory Authority



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333 Commerce Street  
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

Morgan Colling and Gilbert  
20 North Orange Ave  
Orlando, FL 32801

Re: Contract Service Arrangement No. FL02-K700-C0  
TRA No. 03-00091

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. FL02-K700-C0 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Morgan Colling and Gilbert  
03-00091  
Page 2

No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

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*Paul Stinson*

cc: BellSouth Account Team  
Tennessee Regulatory Authority



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Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

Equifax, Inc.  
1525 Windward Concourse  
Alpharetta, GA 30022

Re: Contract Service Arrangement No. GA02-P700-10  
TRA No. 03-00092

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. GA02-P700-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Equifax, Inc.  
03-00092  
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No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

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Tennessee Regulatory Authority



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333 Commerce Street  
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

Intercept  
3150 Holcomb Bridge Rd  
Norcross, GA 30071

Re: Contract Service Arrangement No. TN02-E026-00  
TRA No. 03-00093

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-E026-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Intercept  
03-00093  
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*Paul Stinson*

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Tennessee Regulatory Authority



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Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

I-Net Strategy  
390 Mallory Sta. Rd  
Franklin, TN 37067

Re: Contract Service Arrangement No. TN02-L525-00  
TRA No. 03-00094

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-L525-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

Cracker Barrel Old Country Store  
311 Hartman Dr  
Lebanon, TN 37087

Re: Contract Service Arrangement No. TN02-N225-00  
TRA No. 03-00095

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-N225-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Tennessee Regulatory Authority



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Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

Tennessee Farmers Mutual Insurance Co  
147 Bear Creek Pike  
Columbia, TN 38401

Re: Contract Service Arrangement No. TN02-P105-01  
TRA No. 03-00097

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-P105-01 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Tennessee Farmers Mutual Insurance Co  
03-00097  
Page 2

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Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

ATC Distribution  
501 County Road 30  
Florance, AL 35634

Re: Contract Service Arrangement No. TN02-P287-C1  
TRA No. 03-00098

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-P287-C1 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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ATC Distribution  
03-00098  
Page 2

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Tennessee Regulatory Authority



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Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

Chattem Drugs  
1715 W. 38th St.  
Chattanooga, TN 37409

Re: Contract Service Arrangement No. TN02-P803-01  
TRA No. 03-00100

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-P803-01 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

Home Federal Bank of Tennessee  
515 Market Street  
Knoxville, TN 37902

Re: Contract Service Arrangement No. TN02-Q211-10  
TRA No. 03-00101

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-Q211-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Home Federal Bank of Tennessee

03-00101

Page 2

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Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

National Federation of Independent Business  
53 Century Blvd  
Nashville, TN 37214

Re: Contract Service Arrangement No. TN02-Q542-00  
TRA No. 03-00103

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-Q542-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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National Federation of Independent Business

03-00103

Page 2

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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.  
Manager  
Regulatory

February 21, 2003

Omega World Travel  
6401 Poplar Ave # 510  
Memphis, TN 38119

Re: Contract Service Arrangement No. TN02-R077-00  
TRA No. 03-00104

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-R077-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Omega World Travel

03-00104

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